

REQUEST A REFUND IN INTEGRITY LEADCENTER (1/2)



LeadCenter

Order Leads

Realtime Campaigns

Manage Leads

Vouchers

FAQ

Manage Leads / Edit Lead

JUDY BRANNEN
LEAD OWNER TESTER AGENT LEAD CATEGORY Internet

CERTIFICATION Template

Next Lead >

Lead Details

Status	Received Date	Lead Type	Lead ID
Third Call	06/22/2023	Gold Life Lead	10131252
Last Modified	Premium Sold		
06/25/2023	-		
Vendor Notes			
[Zip4: 75831] [Height: 14] [Weight: 165]			

Client Details

Step 1: On the far right, click the 3 dots.

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Vendor Notes			
[Zip4: 75831] [Height: 14] [Weight: 165]			

Client Details

- Add Note
- Add Reminder
- Request Credit

Step 2: Select "Request Credit".

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Client Details

Request Credit for Lead

Reason for Request*

Disconnected Phone Number

* Submitting a request for credit will prevent you from making any further changes to this lead.

Cancel Request Credit

Step 3: Select the reason for request and then select "Request Credit".

REQUEST A REFUND IN INTEGRITY LEADCENTER (2/2)



Name	Lead Status	Location (County, State)	Lead Owner	Lead Type	Received Date
<input type="checkbox"/> JUDY BRANNEN	Third Call	Grayson, TX	TESTER AGENT	Gold Life Lead	6/22/2023
<input type="checkbox"/> Penney Mann	Third Call	Humboldt, CA	TESTER AGENT	Gold Life Lead	6/20/2023
<input type="checkbox"/> Paul Carl	Credit Requested	Grayson, TX	TESTER AGENT	Gold Life Lead	6/8/2023
<input type="checkbox"/> Victoria Cuthbert	New	Denton, TX	TESTER AGENT	Gold Life Lead	6/8/2023
<input type="checkbox"/> James Reid	New	McLennan, TX	TESTER AGENT	Gold Life Lead	6/8/2023

Step 4: To view the status of the refund, click the box beside the client's name and a message will appear.